

EP Evaluator® *Professional Service Packages*



Our EP Evaluator® Professional Service Packages are designed to assist you in setting up and effectively using EP Evaluator to meet your laboratory's clinical quality assurance goals.

PACKAGES & SERVICES

EP Evaluator *Kickstart Package*

(Effective for 12 months)

- Configuration Setup Workshop – 1 session up to 2 hours (for Lab/Dept Supervisor or QA Manager)
- EP Evaluator Fundamentals Workshop – up to 3 live, remote sessions, 2 hours each (for all users). Class size: 1-5 people
- Product break-fix/troubleshooting
- Live support when needed

EP Evaluator *Advantage Package*

(Effective for 12 months)

- Configuration Setup Workshop – 1 session up to 2 hours (for Lab/Dept Supervisor or QA Manager)
- EP Evaluator Fundamentals Workshop – up to 3 live, remote sessions, 2 hours each (for all users). Class size: 1-5 people
- Instrument Manager™ Data Acquisition Workshop – 1 session, approximately 1 hour (for all users). Class size: 1-5 people
- Version upgrade and data migration support – up to 3 hours
- Product break-fix/troubleshooting
- Live support when needed

Custom-Scoped *Services*

For large enterprise laboratories requiring multiple workshop sessions and additional consulting hours. Remote services to include EP Evaluator implementation, version upgrade and data migration, data transfer for IM users, workshops as needed, and consulting services.

EP Evaluator® *Fundamentals*

This live, remote hands-on workshop teaches the fundamental use of EP Evaluator functionality for Chemistry and Immunochemistry assays.

Participants will learn basic navigational features and how to go from project creation, pass/fail criteria selection, data entry and analysis to final report generation.

- Workshop covers the following modules: Simple Precision; Calibration Verification (Linearity) and Method Comparison.
- Includes discussion of pass/fail criteria best practices, “CLIA Tables” and how to calculate Total Allowable Error for your specific laboratory using the Performance Standard Module in EP Evaluator will be included.
- Class size: 1-5 people

Prerequisites

Participants should be familiar with their own laboratory policies regarding Performance Verification and Calibration Verification and have access to their QC and Proficiency Survey results.

Participants must be able to log into EP Evaluator with a current subscription and activated software to follow along in the program during training.

Workshop Agenda

- Organize file management
- Open and start new projects
- Calibration verification/linearity
 - Pass/fail criteria selection
- Precision
- Method comparison
 - Alt method comparison
 - 2IC/MIC
 - QMC
- Performance standards – Total Allowable Error (TEa)
- What are “Policies” in EP Evaluator and how they can improve efficiency

EP Evaluator® *Configuration Setup*

This live, remote hands-on workshop teaches users how to customize EP Evaluator based on their organization’s internal policies and pass/fail criteria.

Participants will learn how to customize EP Evaluator to meet their laboratory’s unique quality requirements so that pass/fail criteria will be retained for subsequent use.

Class size: 1-5 people

Prerequisites

Participants should be familiar with their own laboratory policies regarding Performance Verification and Calibration Verification and have access to their QC and Proficiency Survey results.

Participants must be able to log into EP Evaluator with a current subscription and activated software to follow along in the program during training.

Workshop Agenda

- Identify instrument class
- Add instrument model and serial numbers
- Identify analytes
 - Input analyte name and units
 - Program linearity standards
 - Enter reagent, calibrator, and control lot numbers
- Enter Total Allowable Error (TEa) pass/fail criteria
- Customize modules and options
- Copy and save master policies

Instrument Manager™ *Data Acquisition*

This live, remote hands-on workshop teaches users how to set up EP Evaluator to communicate with Instrument Manager™ (IM) and pull data into EP Evaluator for use in Performance Study Experiments.

The primary focus of this workshop will be on automating data collection and analysis for Performance and Calibration Verification.

Class size: 1-5 people

Prerequisites

Completion of EP Evaluator Basics is required. EP Evaluator Configuration Setup should also be completed prior to this workshop.

Participants should be familiar with their own laboratory policies regarding modules to be utilized within EP Evaluator.

Workshop Agenda

- Create an EP Evaluator / IM connection
- Learn how to query IM for data
- Import data into EP Evaluator
- Generate new experiments with acquired data
- Q&A – Ask any questions for using EP Evaluator



Ready to set up EP Evaluator *the right way?*

Request a free consultation to determine the best Service Package for your lab.