

Last Updated: November 6, 2025

Data Innovations may use the third-party entities listed below (each a “Sub-processor”) to process Customer Personal Data. By agreeing to the DPA, you agree all these Sub-processors may have access to Customer Personal Data. The entities below may also act as Sub-processors to the extent that these companies process Customer Personal Data when providing technical and operational support to customers.

Sub-Processor	Nature of Purpose and Processing	Categories of Personal Data	Location of Processing
Data Innovation LLC	Customer Support and account management	Customer Personal Data created by customer, in particular, personal data contained in communications and user-initiated comments and email messages	United States
Data Innovations Europe S.A	Customer Support and account management	Customer Personal Data created by customer, in particular, personal data contained in communications and user-initiated comments and email messages	Belgium
PGP (UK) Ltd. (wholly owned affiliate of Data Innovations Europe S.A.)	Customer Support and account management	Customer Personal Data created by customer, in particular, personal data contained in communications and user-initiated comments and email messages	United Kingdom
Amazon Web Services, Inc. (AWS)	Data Hosting for Vendor’s cloud applications	Customer Personal Data created by customers or shared with Data Innovations during the provision of support and sales	United States
Avalara	Accounts & Financial Management	Customer Personal Data created by customers or shared with Data Innovations during the provision of support and sales	United States
Everstage	Financial Management	Customer Personal Data created by customers or shared with Data Innovations during the provision of support and sales	United States
Gong	Video Conferencing	Customer Personal Data created by customers, in particular, personal data	United States



		contained in text and voice communications	
HubSpot	Communications technology provider for product notifications over email	Customer Personal Data created by customers, in particular, personal data contained in product notice communications and user-initiated comments and email messages	United States
Microsoft Corporation	Cloud Services	Customer Personal Data created by customers, in particular personal data contained in text and voice communications.	United States
MuleSoft	Account Management	Customer Personal Data created by customers or shared with Data Innovations during the provision of support and sales	United States
NeverBounce	Email Validation Tool	Customer Personal Data created by customers, in particular, personal data contained in communications and user-initiated comments and email messages	United States
On24	Communications technology provider	Customer Personal Data created by customers or shared with Data Innovations through DI hosted activities	United States
Salesforce	Customer Support and account management	Customer Personal Data created by customers or shared with Data Innovations during the provision of support and sales	United States
TechExcel	Customer Support	Customer Personal Data created by customers or shared with Data Innovations during the provision of support	United States
SurveyMonkey	Survey Builder	Customer Personal Data created by customers or shared with Data Innovations during DI hosted activities	United States
SurveyVista	Survey Builder	Customer Personal Data created by customers or shared with Data Innovations	United States



		during the provision of support	
US Healthtek, Inc	Provision of professional services for US	Customer Personal Data created by customers or shared with Data Innovations during the provision of sales	United States
Vonage	Communications technology provider	Customer Personal Data created by customers, in particular, personal data contained in text and voice communications	United States