LIS Downtime Support Service

SEAMLESS RECOVERY. CONTINUOUS PRODUCTIVITY.

Whether it's scheduled or unexpected, lab downtime comes at a price. Productivity comes to a stop, causing delays to patient care and impacts to lab revenue.

But there is a way around this. With Data Innovations' LIS Downtime Support Service, labs can continue processing orders and delivering results to doctors and their patients, even when the LIS goes down.

How It Works

Our Technical & Professional Services team will set up new Instrument Manager™ workflows and deliverables so that when downtime occurs, your staff can continue processing orders manually. During LIS downtime, your lab will be able to:

- Print specimen barcode labels and run instrument tests
- Print high-priority test results for delivery to the patient unit
- Queue all tests processed manually in Instrument Manager and hold any results requiring verification
- Release tests having reconciled LIS barcodes to the LIS when it comes back online

The LIS Downtime Support Service includes identifying and building all required downtime tests and profiles, fluid types and locations within your IM system. We will also perform mock downtime and validation testing to ensure that your lab's new recovery processes function flawlessly.

Now you can say goodbye to wasted productivity time when your LIS goes down. With our LIS Downtime Support Service, your lab can still be productive when scheduled or unexpected downtime occurs.

Benefits of LIS Downtime Support Service

Reduced LIS downtime recovery time

Lab orders placed without delay

High priority result reporting

Effortless lab reconciliation post LIS downtime

Ready to transform your lab's downtime to productive time?

Data Innovations®
Revolutionizing the lab. Transforming patient care.

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